



# OL<sup>®</sup> Care

We deliver peace of mind

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## People empowering your success

OL Care provides access to a dedicated team of professionals who care about your issue. Speak to a technical expert who will stay with you until it's completely resolved.

## Agility that works

Customers can open a ticket by phone or via our online support system for any technical support question. Our dedicated team of experts is here to help you!



## OL Care Promises

To continuously strive to provide you with cutting edge services that are both relevant and accessible.

- Software and solution support  
Unlimited access to our team of experts
- Updates and upgrades  
Stay up to date and be relevant
- Problem resolution  
Get your business back on track quickly
- Access to OL Learn  
Access to the online training resources
- 12-months of coverage

We believe customer satisfaction is at the heart of everything we do. That's why we are proud to offer world class support for our software.

*"Nicholas is amazing! Best tech support experience I have had with a company in quite some time. Thanks!"*

Angela Williams  
Midwest Single Source, USA

*"Support is second to none with OL Care. I love it!"*

Rick Loiben  
Aon, USA



Satisfaction rate

